Alienware Area-51 Threadripper Edition R7 Service Manual

Notes, cautions, and warnings

NOTE: A NOTE indicates important information that helps you make better use of your product.

△ CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

WARNING: A WARNING indicates a potential for property damage, personal injury, or death.

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Before working inside your computer

NOTE: The images in this document may differ from your computer depending on the configuration you ordered.

Before you begin

- 1 Save and close all open files and exit all open applications.
- 2 Shut down your computer. Click Start $\rightarrow \bigcirc$ Power \rightarrow Shut down.

NOTE: If you are using a different operating system, see the documentation of your operating system for shutdown instructions.

- 3 Disconnect your computer and all attached devices from their electrical outlets.
- 4 Disconnect all attached network devices and peripherals, such as keyboard, mouse, and monitor from your computer.
- 5 Remove any media card and optical disc from your computer, if applicable.

After working inside your computer

CAUTION: Leaving stray or loose screws inside your computer may severely damage your computer.

- 1 Replace all screws and ensure that no stray screws remain inside your computer.
- 2 Connect any external devices, peripherals, or cables you removed before working on your computer.
- **3** Replace any media cards, discs, or any other parts that you removed before working on your computer.
- 4 Connect your computer and all attached devices to their electrical outlets.
- **5** Turn on your computer.

Safety instructions

Use the following safety guidelines to protect your computer from potential damage and ensure your personal safety.

WARNING: Before working inside your computer, read the safety information that shipped with your computer. For more safety best practices, see the Regulatory Compliance home page at www.dell.com/regulatory_compliance. WARNING: Disconnect all power sources before opening the computer cover or panels. After you finish working inside the computer, replace all covers, panels, and screws before connecting to the electrical outlet. CAUTION: To avoid damaging the computer, ensure that the work surface is flat and clean. CAUTION: To avoid damaging the components and cards, handle them by their edges, and avoid touching pins and contacts. CAUTION: You should only perform troubleshooting and repairs as authorized or directed by the Dell technical assistance team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. See the safety instructions that shipped with the product or at www.dell.com/regulatory_compliance. CAUTION: Before touching anything inside your computer, ground yourself by touching an unpainted metal surface, such as the metal at the back of the computer. While you work, periodically touch an unpainted metal surface to dissipate static electricity, which could harm internal components. CAUTION: When you disconnect a cable, pull on its connector or on its pull tab, not on the cable itself. Some cables have connectors with locking tabs or thumb-screws that you must disengage before disconnecting the cable. When disconnecting cables, keep them evenly aligned to avoid bending any connector pins. When connecting cables,

ensure that the ports and connectors are correctly oriented and aligned. CAUTION: Press and eject any installed card from the media-card reader.

Electrostatic discharge—ESD protection

ESD is a major concern when you handle electronic components, especially sensitive components such as expansion cards, processors, memory DIMMs, and system boards. Very slight charges can damage circuits in ways that may not be obvious, such as intermittent problems or a shortened product life span. As the industry pushes for lower power requirements and increased density, ESD protection is an increasing concern.

Due to the increased density of semiconductors used in recent Dell products, the sensitivity to static damage is now higher than in previous Dell products. For this reason, some previously approved methods of handling parts are no longer applicable.

Two recognized types of ESD damage are catastrophic and intermittent failures.

- Catastrophic Catastrophic failures represent approximately 20 percent of ESD-related failures. The damage causes an
 immediate and complete loss of device functionality. An example of catastrophic failure is a memory DIMM that has
 received a static shock and immediately generates a "No POST/No Video" symptom with a beep code emitted for missing
 or nonfunctional memory.
- Intermittent Intermittent failures represent approximately 80 percent of ESD-related failures. The high rate of
 intermittent failures means that most of the time when damage occurs, it is not immediately recognizable. The DIMM
 receives a static shock, but the tracing is merely weakened and does not immediately produce outward symptoms related to
 the damage. The weakened trace may take weeks or months to melt, and in the meantime may cause degradation of
 memory integrity, intermittent memory errors, etc.

The more difficult type of damage to recognize and troubleshoot is the intermittent (also called latent or "walking wounded") failure.

Perform the following steps to prevent ESD damage:

- Use a wired ESD wrist strap that is properly grounded. The use of wireless anti-static straps is no longer allowed; they do
 not provide adequate protection. Touching the chassis before handling parts does not ensure adequate ESD protection on
 parts with increased sensitivity to ESD damage.
- Handle all static-sensitive components in a static-safe area. If possible, use anti-static floor pads and workbench pads.

- When unpacking a static-sensitive component from its shipping carton, do not remove the component from the anti-static packing material until you are ready to install the component. Before unwrapping the anti-static packaging, ensure that you discharge static electricity from your body.
- Before transporting a static-sensitive component, place it in an anti-static container or packaging.

ESD field service kit

The unmonitored Field Service kit is the most commonly used service kit. Each Field Service kit includes three main components: anti-static mat, wrist strap, and bonding wire.

Components of an ESD field service kit

The components of an ESD field service kit are:

- Anti-Static Mat The anti-static mat is dissipative and parts can be placed on it during service procedures. When using an
 anti-static mat, your wrist strap should be snug and the bonding wire should be connected to the mat and to any bare metal
 on the system being worked on. Once deployed properly, service parts can be removed from the ESD bag and placed
 directly on the mat. ESD-sensitive items are safe in your hand, on the ESD mat, in the system, or inside a bag.
- Wrist Strap and Bonding Wire The wrist strap and bonding wire can be either directly connected between your wrist and bare metal on the hardware if the ESD mat is not required, or connected to the anti-static mat to protect hardware that is temporarily placed on the mat. The physical connection of the wrist strap and bonding wire between your skin, the ESD mat, and the hardware is known as bonding. Use only Field Service kits with a wrist strap, mat, and bonding wire. Never use wireless wrist straps. Always be aware that the internal wires of a wrist strap are prone to damage from normal wear and tear, and must be checked regularly with a wrist strap tester in order to avoid accidental ESD hardware damage. It is recommended to test the wrist strap and bonding wire at least once per week.
- **ESD Wrist Strap Tester** The wires inside of an ESD strap are prone to damage over time. When using an unmonitored kit, it is a best practice to regularly test the strap prior to each service call, and at a minimum, test once per week. A wrist strap tester is the best method for doing this test. If you do not have your own wrist strap tester, check with your regional office to find out if they have one. To perform the test, plug the wrist-strap's bonding-wire into the tester while it is strapped to your wrist and push the button to test. A green LED is lit if the test is successful; a red LED is lit and an alarm sounds if the test fails.
- Insulator Elements It is critical to keep ESD sensitive devices, such as plastic heat sink casings, away from internal parts that are insulators and often highly charged.
- Working Environment Before deploying the ESD Field Service kit, assess the situation at the customer location. For example, deploying the kit for a server environment is different than for a desktop or portable environment. Servers are typically installed in a rack within a data center; desktops or portables are typically placed on office desks or cubicles. Always look for a large open flat work area that is free of clutter and large enough to deploy the ESD kit with additional space to accommodate the type of system that is being repaired. The workspace should also be free of insulators that can cause an ESD event. On the work area, insulators such as Styrofoam and other plastics should always be moved at least 12 inches or 30 centimeters away from sensitive parts before physically handling any hardware components.
- ESD Packaging All ESD-sensitive devices must be shipped and received in static-safe packaging. Metal, static-shielded
 bags are preferred. However, you should always return the damaged part using the same ESD bag and packaging that the
 new part arrived in. The ESD bag should be folded over and taped shut and all the same foam packing material should be
 used in the original box that the new part arrived in. ESD-sensitive devices should be removed from packaging only at an
 ESD-protected work surface, and parts should never be placed on top of the ESD bag because only the inside of the bag is
 shielded. Always place parts in your hand, on the ESD mat, in the system, or inside an anti-static bag.
- **Transporting Sensitive Components** When transporting ESD sensitive components such as replacement parts or parts to be returned to Dell, it is critical to place these parts in anti-static bags for safe transport.

ESD protection summary

It is recommended that all field service technicians use the traditional wired ESD grounding wrist strap and protective antistatic mat at all times when servicing Dell products. In addition, it is critical that technicians keep sensitive parts separate from all insulator parts while performing service and that they use anti-static bags for transporting sensitive components.

Transporting sensitive components

When transporting ESD sensitive components such as replacement parts or parts to be returned to Dell, it is critical to place these parts in anti-static bags for safe transport.

Lifting equipment

Adhere to the following guidelines when lifting heavy weight equipment:

∧ CAUTION: Do not lift greater than 50 pounds. Always obtain additional resources or use a mechanical lifting device.

- 1 Get a firm balanced footing. Keep your feet apart for a stable base, and point your toes out.
- 2 Tighten stomach muscles. Abdominal muscles support your spine when you lift, offsetting the force of the load.
- 3 Lift with your legs, not your back.
- 4 Keep the load close. The closer it is to your spine, the less force it exerts on your back.
- 5 Keep your back upright, whether lifting or setting down the load. Do not add the weight of your body to the load. Avoid twisting your body and back.
- 6 Follow the same techniques in reverse to set the load down.

Recommended tools

The procedures in this document may require the following tools:

- Philips screwdriver #1
- Philips screwdriver #2
- Torx #20 (T20) screwdriver
- Flat-head screwdriver
- Plastic scribe

Screw list

NOTE: Screw color may vary with the configuration ordered.

Table 1. Screw list

Component	Secured to	Screw type	Quantity	Screw image
Stability foot	Computer	#6-32x6	2	
Security-cable slot latch	Computer	M2x3	1	
Battery-case door	Battery case	M2x5.7	1	
Battery case	Chassis	#6-32x5.2	2	
Hard-drive assembly	Chassis	#6-32x6	1	
Hard drive	Hard-drive bracket	#6-32x3.6	4	
U.2 fan	Hard-drive assembly bracket	#6-32x6	2	
Right AlienFX side-panel connector assembly	Chassis	#6-32x6	2	
Right AlienFX side-panel connector	Bracket	#6-32x6	1	
Left AlienFX side-panel connector assembly	Chassis	#6-32x6	2	
Left AlienFX side-panel connector	Bracket	#6-32x6	1	
I/O board	Chassis	#6-32x6	5	
Wireless card	Chassis	M2x3	1	ę

Component	Secured to	Screw type	Quantity	Screw image
Top fan	Chassis	#6-32x6	1	
Logo board	Chassis	#6-32x6	1	
Logo board	Bracket	#6-32x6	6	
Solid-state drive	System board	M2x2.5	1	
PCI fan	Chassis	M3x5.25	2	
Fan shroud	PCI fan	M5x10	4	
Processor liquid-cooling assembly	Chassis	#6-32x6	4	
Power-supply unit	Chassis	#6-32x6	4	
System-board	Chassis	#6-32x6	9	
Rear-handle bar	Chassis	#6-32x6.5	14	
Front-handle bar	Chassis	#6-32x6.5	14	
Bottom-handle bar	Chassis	#6-32x6.5	14	
Front bezel	Chassis	#6-32x6	5	
Rear bezel	Chassis	#6-32x6	4	
Rear bezel	Chassis	M3x5	3	

Component	Secured to	Screw type	Quantity	Screw image
Base panel	Chassis	#6-32x6	4	
Base panel	Chassis	#6-32x6	5	
Antennas	Chassis	#6-32x6	6	

Technical overview

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Inside view of your computer

To view the different components installed in your computer. See "Left view" and "Right view".

Right view



Figure 1. Right view

- 1 I/O board (IO BRD)
- 3 drive-bay heat-sensor
- 5 AlienFX side-panel connector
- 7 3.5-inch drive bracket (HDD1)
- 9 3.5-inch drive bracket (HDD3)

- 2 U.2 2.5-inch drive bracket (HDD3/HDD4)
- 4 U.2 2.5-inch drive bracket (HDD1/HDD2)
- 6 rear I/O accessibility lighting batteries
- 8 3.5-inch drive bracket (HDD2)

Left view



Figure 2. Left view

- 1 processor liquid-cooling assembly fan
- 3 system board
- 5 AlienFX side-panel connector
- 7 processor liquid-cooling assembly pump
- 9 top fan

- 2 graphics card
- 4 power-supply unit
- 6 PCI fan
- 8 memory modules

System-board components



- 1 processor-power connector (CPU PWR1)
- 3 processor liquid cooling-assembly fan (LCM_FAN1)
- 5 PCI-Express slot (SLOT1)
- 7 coin-cell battery socket (BAT1)
- 9 PCI-Express slot (SLOT4)
- 11 PCI-Express slot (SLOT5)
- 13 solid-state drive slot (M2_SSD1)
- 15 low pin count debug header (LPC1)
- 17 USB connector (USB1)
- 19 drive-bay heat-sensor connector (SENSOR1)
- 21 PCI-Express fan 1 connector (PCI_FAN1)
- 23 SATA drive connector (HDD _SATA_3_4)
- 25 USB connector (USB3_MB2)

- 2 processor liquid-cooling assembly pump-fan connector (PUMP_FAN1)
- 4 audio connector (FP_AUDIO1)
- 6 CMOS reset jumper (CMOS_CLR)
- 8 PCI-Express slot (SLOT3)
- 10 WLAN connector (M2_WLAN1)
- 12 PCI-Express slot (SLOT6)
- 14 PCI-Express slot (SLOT7)
- 16 LED Power Switch (PANEL1)
- 18 chassis heat-sensor connector (SENSOR2)
- 20 PCI-Express power connector (PCIE_PWR1)
- 22 password reset jumper (PW_CLR)
- 24 SATA drive connector (HDD_SATA_1_2)
- 26 USB connector (USB3_MB1)

- 27 U.2 SSD connector
- 29 processor liquid-cooling assembly fan connector (MID_FAN1)
- 31 memory-module slot (DIMM2)
- 33 processor socket (CPU1)
- 35 memory-module slot (DIMM4)

I/O-board components

- 28 Advanced Technology xTended (ATX) power connector (ATX PWR1)
- 30 top fan connector (TOP_FAN1)
- 32 memory-module slot (DIMM1)
- 34 memory-module slot (DIMM3)
- NOTE: The location of the connectors may vary based on the selections you made at the time of purchase.



Figure 3. I/O-board components

- 1 Fan connector (U2_FAN1)
- 3 USB connector (USB1)
- 5 front I/O connector (USB3_FIO2)
- 7 rear I/O accessibility lighting battery connector (VBAT1) 8
- 9 right theater-lighting connector (POGO_IN_R1)
- 11 logo board connector (LOGO1)
- 13 front I/O control connector (FIO_PWR1)

- 2 Fan connector (U2_FAN2)
- 4 front I/O connector (USB3_FIO1)
- 6 audio connector (AUDIOIO1)
 - rear I/O accessibility lighting connector (PORCH_LIGHT1)
- 10 left theater-lighting connector (POGO_IN_L1)
- 12 main-power connector (PWR1)

Lifting the computer

Procedure

- 1 With both hands, hold the handle located on top of the computer.
- 2 Lift the computer.



Removing the stability foot



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Procedure

1 Tilt the computer towards the front until the base is facing up.



- 2 Remove the two screws (#6-32x6) that secure the stability foot to the computer.
- **3** Lift the stability foot off the computer.



4 Tilt the computer back to the upright position.



Replacing the stability foot



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Procedure

1 Tilt the computer towards the front until the base is facing up.



2 Align the screw holes on the stability foot with the screw holes on the base of the computer and replace the two screws (#6-32x6).



3 Tilt the computer back to the upright position.



Removing the side panels



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Procedure

NOTE: Make sure that you remove the security cable from the security-cable slot (if applicable).

- Remove the screw (M2x3) that secures the security-cable slot latch. The security-cable slot latch slides to the unlocked position.
- 2 Lift the release panel to open the right side-panel.
- **3** Pull and lift the right side-panel away from the chassis.



4 Repeat the procedure from step 2 to step 3 on the left side-panel.

Replacing the side panels



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Procedure

- 1 Align the tabs on the right side-panel with the slots on the right side of the computer and snap the panel to lock it in place.
- 2 Repeat step 1 to replace the left side-panel.
- 3 Slide and hold the security-cable slot latch in the locked position.
- 4 Replace the screw (M2x3) that secures the security-cable slot latch.



Removing the battery



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Prerequisites

Remove the right side-panel. See "Removing the side panels".

Procedure

- 1 Remove the screw (M2x5.7) that secures the battery-case door to the battery case.
- 2 Slide and open the battery-case door.
- 3 Remove the batteries from the battery case.



Replacing the battery



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Procedure

- 1 Insert the batteries into the battery case.
- 2 Slide and close the battery-case door.
- 3 Replace the screw (M2x5.7) that secures the battery-case door to the battery case.



Post-requisites

Replace the right side-panel. See "<u>Replacing the side panels</u>".

Removing the battery case



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Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the right side-panel. See "<u>Removing the side panels</u>".
- 3 Remove the <u>battery</u>.

Procedure

- 1 Lay the chassis on the left side.
- 2 Press the release tabs on the cable connector to disconnect the battery-case cable from the I/O board.
- 3 Remove the battery-case cable from the routing guides on the chassis.
- 4 Remove the two screws (#6-32x5.2) that secure the battery case to the chassis.
- 5 Lift the battery case off the chassis.



Replacing the battery case



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Procedure

- 1 Align the screw holes on the battery case with the screw holes on the chassis.
- 2 Replace the two screws (#6-32x5.2) that secure the battery case to the chassis.
- 3 Route the battery-case cable through the routing guides on the chassis.
- 4 Connect the battery-case cable to the I/O board.



Post-requisites

- 1 Replace the **battery**.
- 2 Replace the right side-panel. See "Replacing the side panels".
- 3 Replace the stability foot.

Removing the hard drive

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CAUTION: Hard drives are fragile. Exercise care when handling the hard drive.

CAUTION: To avoid data loss, do not remove the hard drive while the computer is in sleep or on state.

Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".

Procedure

- 1 Lay the chassis on the left side.
- 2 Disconnect the power cable and data cable from the hard-drive assembly (HDD1).
- 3 Remove the screw (#6-32x6) that secures the hard-drive assembly (HDD1) to the chassis.
- 4 Using the tab, slide and remove the hard-drive assembly (HDD1) from the chassis.



5 Remove the four screws (#6-32x3.6) that secure the hard-drive bracket to the hard drive.

6 Slide and remove the hard drive from the hard-drive bracket.

NOTE: Repeat step 2 to step 6 to remove any other hard drives (HDD2 and HDD3) installed in your computer.



Replacing the hard drive

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CAUTION: Hard drives are fragile. Exercise care when handling the hard drive.

Procedure

- 1 Align the screw holes on the hard-drive bracket with the screw holes on the hard drive (HDD1).
- 2 Replace the four screws (#6-32x3.6) that secure the hard drive to the hard-drive bracket.



- 3 Place the hard-drive assembly (HDD1) in the chassis.
- 4 Replace the screw (#6-32x6) that secures the hard-drive assembly (HDD1) to the chassis.
- **5** Connect the power cable and data cable to the hard drive (HDD1).

NOTE: Repeat step 2 to step 5 to replace any other hard drives (HDD2 and HDD3) installed in your computer.


- 1 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- 2 Replace the <u>stability foot</u>.

Removing the U.2 solid-state drive



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Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".

Procedure

- 1 Lay the chassis on the left side.
- 2 Disconnect the power cable from the U.2 solid-state drive.
- **3** Disconnect the U.2 fan cable from the fan connector.
- 4 Remove the screw (#6-32x6) that secures the U2.solid-state drive to the chassis.
- 5 Lift the U.2 solid-state drive, along with the hard-drive assembly bracket off the chassis.



6 Remove the four screws (#6-32x3.6) that secure the U.2 solid-state drive to the hard-drive assembly bracket.

7 Lift the U.2 solid-state drive off the hard-drive assembly bracket.



- 8 Remove the two screws (#6-32x6) that secures the U.2 fan to the hard-drive assembly bracket.
- 9 Remove the U.2 fan from the hard-drive assembly bracket.



Replacing the U.2 solid-state drive



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- 1 Align and place the U.2 solid-state drive in the hard-drive assembly bracket.
- 2 Replace the two screws (#6-32x6) that secures the U.2 fan to the hard-drive assembly bracket.



- 3 Slide the hard-drive assembly bracket along with the U.2 solid-state drive on the chassis.
- 4 Replace the screw (#6-32x6) that secures the U2.solid-state drive to the chassis.
- **5** Connect the U.2 fan cable to the fan connector.
- **6** Connect the power cable to the connector to the solid-state drive adapter.



- 1 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- 2 Replace the <u>stability foot</u>.

Removing the right AlienFX side-panel connector



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Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".

Procedure

- 1 Lay the chassis on the left side.
- 2 Disconnect the right AlienFX side-panel cable that connects the right AlienFX side-panel connector to the I/O board. See "I/O-board components".
- **3** Remove the right AlienFX side-panel cable from the routing guides on the chassis.
- 4 Remove the screw (#6-32x6) that secures the right AlienFX side-panel connector assembly to the chassis.
- 5 Slide and remove the right AlienFX side-panel connector assembly from the chassis.



6 Remove the two screws (#6-32x6) that secure the right AlienFX side-panel connector to the bracket.

7 Remove the cable routing through the slot on the bracket and lift the right AlienFX side-panel connector off the bracket.



Replacing the right AlienFX side-panel connector



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- 1 Route the cable through the slot on the bracket and align the screw holes on the right AlienFX side-panel connector with the screw holes on the bracket.
- 2 Replace the two screws (#6-32x6) that secure the right AlienFX side-panel connector to the bracket.



- 3 Align the screw hole on the right AlienFX side-panel connector assembly with the screw hole on the chassis.
- 4 Replace the screw (#6-32x6) that secures the right AlienFX side-panel connector assembly to the chassis.
- 5 Route the right AlienFX side-panel cable through the routing guides on the chassis.
- 6 Connect the cable that connects the right AlienFX side-panel connector to the I/O board. See "I/O-board components".



- 1 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- 2 Replace the <u>stability foot</u>.

Removing the left AlienFX side-panel connector



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Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".

- 1 Lay the chassis on the left side.
- 2 Disconnect the cable that connects the left AlienFX side-panel connector to the I/O board. See "I/O-board components".
- 3 Remove the cable from the securing clip and route the cable through the slot on the chassis.



- 4 Turn the chassis over.
- 5 Remove the AlienFX side-panel cable through the routing guides on the chassis.
- 6 Remove the screw (#6-32x6) that secures the left AlienFX side-panel connector assembly to the chassis.

7 Remove the left AlienFX side-panel connector assembly from the chassis.



- 8 Remove the two screws (#6-32x6) that secure the AlienFX side-panel connector to the bracket.
- 9 Remove the cable routing through the slot on the bracket and lift the left AlienFX side-panel connector off the bracket.



Replacing the left AlienFX side-panel connector



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- 1 Route the cable through the slot on the bracket and align the screw holes on the left AlienFX side-panel connector with the screw holes on the bracket.
- 2 Replace the two screws (#6-32x6) that secure the AlienFX side-panel connector to the bracket.



- 3 Align the screw hole on the left AlienFX side-panel connector with the screw hole on the chassis.
- 4 Replace the screw (#6-32x6) that secures the left AlienFX side-panel connector to the chassis.
- 5 Route the AlienFX side-panel cable through the routing guides on the chassis



- **6** Turn the chassis over.
- 7 Route the cable through the securing clip and through the slot on the chassis.

8 Connect the cable that connects the left AlienFX side-panel connector to the system board. See "I/O-board components".



- 1 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- 2 Replace the <u>stability foot</u>.

Removing the I/O board



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Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove left and right side-panels. See "<u>Removing the side panels</u>".

Procedure

- 1 Lay the chassis on the left side.
- 2 Disconnect all cables from the I/O board.

NOTE: Note the routing of all cables as you remove them so that you can route them correctly after you replace the I/O board.

- 3 Remove the five screws (#6-32x6) that secure the I/O board to the chassis.
- 4 Slide and lift the I/O board out of the chassis.



Replacing the I/O board



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- 1 Replace left and right side-panels. See "<u>Replacing the side panels</u>".
- 2 Replace the <u>stability foot</u>.

Removing the drive-bay heat sensor cable



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Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".

- 1 Lay the chassis on the right side. Locate the drive-bay heat-sensor connector (SENSOR2) on the system board. For more information on the drive-bay heat-sensor connector, see "system-board components".
- 2 Disconnect the drive-bay heat-sensor cable from the system board.



- **3** Turn the chassis over.
- 4 Remove the cable through the slot on the chassis. Locate the drive-bay heat-sensor. See "right view".

5 Push the release tab and pry the drive-bay heat-sensor cable off the chassis.



Replacing the drive-bay heat sensor cable



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- 1 Route the drive-bay heat-sensor cable through the slot on the chassis.
- 2 Align the tab on the drive-bay heat-sensor cable on the chassis.
- **3** Push the release tab on the drive-bay heat-sensor cable and press it into place.
- 4 Lay the chassis on the left side.



5 Connect the drive-bay heat-sensor cable to the system board. See "system-board components".



- 1 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- 2 Replace the <u>stability foot</u>.

Removing the memory modules



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Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".

Procedure

- 1 Lay the chassis on the right side.
- 2 Locate the memory modules on the system board.



- **3** Push the securing clip away from the memory module.
- 4 Remove the memory module from the memory-module slot.

NOTE: Repeat step 2 to step 4 to remove any other memory modules installed in your computer.



Replacing the memory modules



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Procedure

- 1 Align the notch on the bottom of the memory module with the tab on the memory-module slot.
- 2 Insert the memory module into the memory-module connector until the memory module snaps into position and the securing clip locks in place.





- 1 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- 2 Replace the <u>stability foot</u>.

Removing the graphics card



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Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".

Procedure

- 1 Lay the chassis on the right side. Locate the graphics card on the system board. For more information on graphics card see "system-board components".
- 2 Disconnect the power cables from the graphics card.
- **3** Rotate and open the PCIE door.
- 4 Press and hold the securing tab on the clamp.
- **5** Pull the clamp up out from the bracket.

NOTE: The location of the power supply connector (VGA1, VGA2, and VGA3) varies depending on the video card installed.



6 Press and hold the securing tab on the graphics-card connector, grasp the card by its top corner.

7 Lift the graphics card from the graphics-card slot.



Replacing the graphics card



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- 1 Align the graphics card with the PCI-Express card connector on the system board.
- 2 Place the card in the connector and press down firmly. Ensure that the card is firmly seated.



- **3** Press and hold the securing tab on the clamp.
- 4 Push the clamp back towards the bracket.
- **5** Rotate the PCIE door to close.

Connect the power cables to the graphics card. 6



NOTE: The location of the power supply connector (VGA1, VGA2, and VGA3) varies depending on the video card installed.



- Replace the left and right side-panels. See "<u>Replacing the side panels</u>". 1
- 2 Replace the stability foot.

Removing multiple graphics cards



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Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".

- 1 Lay the chassis on the right side. Locate the graphics card on the system board. For more information on graphics card see "system-board components".
- 2 Lift the graphics bridge that connects the graphics cards.



- **3** Disconnect the power cables from the graphics card.
- 4 Rotate and open the PCIE door.
- 5 Press and hold the securing tab on the clamp.

Pull the clamp away from the bracket. 6



NOTE: The location of the power supply connector (VGA1, VGA2, and VGA3) varies depending on the video card installed.



- Press and hold the securing tab on the graphics-card connector, grasp the card by its top corner. 7
- Lift the graphics card from the graphics-card slot. 8



Repeat steps 2 to 7 to remove graphics card on the PCI-Express card connector (SLOT4) and PCI-Express x16 card 9 connector (SLOT7).

Replacing multiple graphics cards



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- 1 Align the graphics card with the PCI-Express card connector on the system board.
- 2 Place the card in the connector and press down firmly. Ensure that the card is firmly seated.



- **3** Press and hold the securing tab on the clamp.
- 4 Push the clamp back towards the bracket.
- **5** Rotate the PCIE door to close.

6 Connect the power cables to the graphics card.



NOTE: The location of the power supply connector (VGA1, VGA2, and VGA3) varies depending on the video card installed.



7 Place the graphics bridge that connects the graphics cards.



- 1 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- 2 Replace the <u>stability foot</u>.

Removing the wireless card



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Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".
- 3 If you have multiple graphics cards installed, remove the graphics card. See "<u>Removing multiple graphics cards</u>".

- 1 Lay the chassis on the right side.
- 2 Locate the wireless card on the system board.



- 3 Remove the screw (M2x3) that secures the wireless card to the chassis.
- 4 Slide and remove the wireless card from the wireless-card slot.
- 5 Disconnect the antenna cables from the wireless card.



Replacing the wireless card

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Procedure

- 1 Connect the antenna cables to the wireless card.
- 2 Align the notch on the wireless card with the tab on the wireless-card slot.
- 3 Insert the wireless card at an angle into the connector.
- Replace the screw (M2x3) that secures the wireless card to the chassis.
 A label at the tip of the antenna cables indicates the color scheme for the wireless card supported by your computer.

Table 2. Antenna-cable color scheme

Connectors on the wireless card	Antenna-cable sticker color
Auxiliary (1)	Black
Main (2)	White

- 1 If you have multiple graphics cards, replace the graphics card. See "<u>Replacing multiple graphics cards</u>".
- 2 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- **3** Replace the <u>stability foot</u>.

Removing the coin-cell battery



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CAUTION: Removing the coin-cell battery resets the BIOS setup program's settings to default. It is recommended that you note the BIOS setup program's settings before removing the coin-cell battery.

Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".
- 3 If you have multiple graphics cards installed, remove the graphics card. See "<u>Removing multiple graphics cards</u>".

- 1 Lay the chassis on the right side.
- 2 Locate the coin-cell battery on the system board.



- **3** Push the coin-cell battery-release lever.
- 4 Remove the coin-cell battery.





Replacing the coin-cell battery



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Procedure

Insert the coin-cell battery into the socket with the side labeled + facing up and press down the battery in the socket.



- 1 If you have multiple graphics cards, replace the graphics card. See "<u>Replacing multiple graphics cards</u>".
- 2 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- **3** Replace the <u>stability foot</u>.

Removing the top fan



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Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".

- 1 Lay the chassis on the right side.
- 2 Disconnect the top-fan cable from the connector on the system board. For more information on the top-fan cable connector, see "system-board components".
- 3 Remove the screw (#6-32x6) that secures the top fan on the chassis.
- 4 Pull the release tab away from the chassis, move the top fan towards the right side and slide the top fan out of the chassis.



Replacing the top fan

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Procedure

- 1 Align the tabs on the top fan with the slots on the chassis and slide the fan until it snaps into position.
- 2 Replace the screw (#6-32x6) that secures the top fan on the chassis.
- 3 Connect the top fan cable from the connector on the system board. For more information on the top fan cable connector, see "system-board components".



- 1 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- 2 Replace the <u>stability foot</u>.

Removing the logo board



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Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".
- **3** Remove the <u>top fan</u>.

Procedure



1 Disconnect all the cables from the logo board.



2 Remove the screw (#6-32x6) that secures the logo board to the chassis.
Slide the logo board out of the chassis.



- 4 Remove the six screws (#6-32x6) that secure the logo board to the bracket.
- Remove the logo board from the bracket.



Replacing the logo board



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- 1 Align the screw holes on the logo board to the screw holes on the bracket and slide the logo board in place.
- 2 Replace the six screws (#6-32x6) that secure the logo board to the bracket.



- **3** Slide the logo board inside the chassis.
- 4 Replace the screw (#6-32x6) that secures the logo board to the bracket.



5 Route and connect the respective cables to the logo board.



- 1 Replace the <u>top fan</u>.
- 2 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- **3** Replace the <u>stability foot</u>.

Removing the solid-state drive



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CAUTION: Solid-state drives are fragile. Exercise care when handling the solid-state drive.

CAUTION: To avoid data loss, do not remove the solid-state drive while the computer is in sleep or on state.

Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".

- 1 Lay the chassis on the right side.
- 2 Locate the solid-state drive on the system board.



- **3** Remove the screw (M2x2.5) that secures the solid-state drive to the system board.
- 4 Slide and remove the solid-state drive from the solid-state drive slot on the system board.



Replacing the solid-state drive



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CAUTION: Solid-state drives are fragile. Exercise care when handling the solid-state drive.

Procedure

1 Locate the solid-state drive slot on the system board.



- 2 Align the notch on the solid-state drive with the tab on the solid-state drive slot and slide the solid-state drive into the solid-state drive slot.
- 3 Align the screw hole on the solid-state drive with the screw hole on the system board.
- 4 Replace the screw (M2x2.5) that secures the solid-state drive to the system board.



- 1 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- 2 Replace the <u>stability foot</u>.

Removing the PCI fan



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Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".

- 1 Lay the chassis on the right side.
- 2 Disconnect the PCI-fan cable from the respective connector on the system board.
- 3 Remove the PCI-fan cable from the routing guides on the chassis.
- 4 Remove the screw (M3x5.25) that secure the PCI fan to the chassis.
- 5 Slide and remove the PCI fan from the tabs securing it to the chassis.



Replacing the PCI fan

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Procedure

- 1 Align the tabs on the PCI-fan with the slots on the chassis and slide the fan until it snaps into position.
- 2 Replace the screw (M3x5.25) that secure the PCI fan to the chassis.
- **3** Connect the PCI-fan cable to the connector on the system board.



- 1 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- 2 Replace the <u>stability foot</u>.

Removing the front-bezel heat sensor cable



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Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".
- 3 Remove the <u>PCI fan</u>.

- 1 Disconnect the front-bezel heat sensor cable from the system board.
- 2 Remove the front-bezel heat sensor cable from the routing guides on the chassis.
- 3 Remove the two screws (M3x5.25) that secure the PCI fan holder to the chassis.
- 4 Slide and remove the PCI fan holder from the chassis.



5 Push the release tab and pry the front-bezel heat-sensor cable off the chassis.



Replacing the front-bezel heat-sensor cable



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- 1 Route the front-bezel heat-sensor cable through the bracket.
- 2 Align the tab on the front-bezel heat-sensor cable on the chassis.
- **3** Push the release tab on the front-bezel heat-sensor cable and press it into place.



- 4 Align and place the PCI fan holder from the chassis.
- 5 Replace the two screws (M3x5.25) that secure the PCI fan holder to the chassis.
- **6** Route the front-bezel heat sensor cable through the routing guides on the chassis.
- 7 Connect the front-bezel heat sensor cable to the system board.



- 1 Replace the <u>PCI fan</u>.
- 2 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- **3** Replace the <u>stability foot</u>.

Removing the processor liquid-cooling assembly



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Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".
- **3** Remove the <u>memory modules</u>.

Procedure

MARNING: Despite having a plastic shield, the processor liquid-cooling assembly may be very hot during normal operation. Ensure that it had sufficient time to cool before you touch it.

△ CAUTION: To ensure maximum cooling for the processor, do not touch the heat transfer areas on the processor liquid-cooling assembly. The oils in your skin can reduce the heat transfer capability of the thermal grease.

- 1 Lay the chassis on the right side.
- 2 Disconnect the processor liquid-cooling assembly fan cable from the system board. For more information on the processor liquid-cooling assembly fan cable connector, see "system-board components".
- 3 Disconnect the processor liquid-cooling assembly fan cable from the system board. For more information on the processor liquid-cooling assembly fan cable connector, see "system-board components".
- 4 In reverse sequential order as indicated on the processor cooling-assembly pump, loosen the captive screws that secure the processor liquid-cooling assembly pump to the system board.
- 5 Remove the four screws (#6-32x6) that secure the processor liquid-cooling assembly fan to the chassis.



6 Slide and lift the processor liquid-cooling assembly fan and processor liquid-cooling assembly pump out of the chassis.



Replacing the processor liquid-cooling assembly



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Procedure

CAUTION: Incorrect alignment of the processor liquid-cooling assembly can damage the system board and processor.

1 Apply thermal grease between the processor liquid-cooling assembly pump and the processor.

NOTE: The original thermal grease can be reused if the original processor and processor liquid-cooling are reinstalled together. If either the processor or the processor liquid-cooling is replaced, use the thermal grease provided in the kit to ensure that thermal conductivity is achieved.

- 2 Hold the processor liquid-cooling assembly pump in one hand and processor liquid-cooling assembly fan in another.
- 3 Align the processor liquid-cooling assembly pump over the processor, while holding the processor liquid-cooling assembly fan outside the chassis and secure the processor liquid-cooling assembly pump.



- 4 Connect the processor liquid-cooling assembly fan and the processor liquid-cooling assembly pump-fan cable to the connectors on the system board.
- 5 Align the screw holes on the processor liquid-cooling assembly fan with the screw holes on the chassis.
- 6 Replace the four screws (#6-32x6) that secure the processor liquid-cooling assembly fan to the chassis.
- 7 In sequential order as indicated on the processor cooling-assembly, tighten the captive screws that secure the processor liquid-cooling assembly to the system board.
- 8 Connect the processor liquid-cooling assembly fan cable to the system board.

9 Connect the processor liquid-cooling assembly pump-fan cable to the system board.



- 1 Replace the <u>memory modules</u>.
- 2 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- **3** Replace the <u>stability foot</u>.

Removing the processor



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Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".
- 3 Remove the processor liquid-cooling assembly.

Procedure

M WARNING: The processor might still be hot after the computer is shut down. Allow the processor to cool down before removing it.

- 1 In the order as indicated on the processor shield (3,2,1), loosen the captive screws that secure the processor shield to the system board.
- 2 Open the processor shield.
- 3 Press down and push the left-release lever and right-release lever away from the processor cover to release it from the securing tab.

4 Slide the processor cover off the processor slot.

 \triangle CAUTION: When removing the processor, do not touch any of the pins inside the socket or allow any objects to fall on the pins in the socket.



- **5** Remove the processor from the tabs on the processor cover.
- **6** Lift the processor off the processor cover.



Replacing the processor



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CAUTION: If either the processor or the heat sink is replaced, use the thermal grease provided in the kit to ensure that thermal conductivity is achieved.

NOTE: A new processor ships with a thermal pad in the package. In some cases, the processor may ship with the thermal pad attached to it.

- 1 Place the processor into the processor cover.
- 2 Align the tabs on the processor cover with the processor.



- **3** Slide the processor cover into the processor slot.
- 4 Press the left-release lever and right-release lever on the processor cover to secure the tab.
- **5** Place the processor shield.

6 In the order as indicated on the processor shield (1,2,3), tighten the captive screws that secure the processor shield to the system board.



- 1 Replace the processor liquid-cooling assembly.
- 2 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- **3** Replace the <u>stability foot</u>.

Removing the power-supply unit



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Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".
- 3 Remove the graphics cards or multiple graphics cards.

- NOTE: Note the routing of all cables as you remove them so that you can route them correctly after you replace the power-supply unit.
- 1 Lay the chassis on the right side.
- 2 Press the release tabs on the power cables and disconnect all the cables from the power-supply unit.
- 3 Remove the four screws (#6-32x6) that secure the power-supply unit to the back of the chassis.



4 Lift the power-supply unit cover away from the chassis.



5 Slide the power-supply unit out through the back of the chassis and remove it from the computer.



- 6 Remove the four screws (#6-32x6) that secure the metal bracket to the power-supply unit.
- 7 Remove the metal bracket from the power-supply unit.



Replacing the power-supply unit



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Procedure

- MARNING: The cables and ports on the back of the power-supply unit are color-coded to indicate the different power wattage. Ensure that you plug in the cable to the correct port. Failure to do so may result in damaging the power-supply unit and/or system components.
- 1 Align and place the metal bracket on to the power-supply unit.
- 2 Replace the four screws (#6-32x6) that secure the metal bracket to the power-supply unit.



3 Press and hold the securing tab on the chassis and slide the power-supply unit into the chassis until it snaps into position.



4 Align the notch on the power-supply unit cover with the tab on the chassis.



- 5 Replace the four screws (#6-32x6) that secure the power-supply unit to the bezel.
- 6 Connect the power cable to the power-supply unit.



- 1 Replace the <u>graphics cards</u> or <u>multiple graphics cards</u>.
- 2 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- **3** Replace the <u>stability foot</u>.

Removing the system board



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NOTE: Your computer's Service Tag is stored in the system board. You must enter the Service Tag in the BIOS setup program after you replace the system board.

NOTE: Replacing the system board removes any changes you have made to the BIOS using the BIOS setup program. You must make the appropriate changes again after you replace the system board.

NOTE: Before disconnecting the cables from the system board, note the location of the connectors so that you can reconnect the cables correctly after you replace the system board.

Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".
- **3** Remove the <u>top fan</u>.
- 4 Remove the graphics card or multiple graphics cards.
- 5 Remove the <u>memory modules</u>.
- 6 Remove the processor liquid-cooling assembly.
- 7 Remove the <u>wireless card</u>.

Procedure

NOTE: Note the routing of all cables as you remove them so that you can route them correctly after you replace the system board. For information on system-board connectors, see "system-board components".

- 1 Lay the chassis on the right side.
- 2 Disconnect all the cables connected to the system-board assembly.
- 3 Remove the nine screws (#6-32x6) that secure the system-board assembly to the chassis.

4 Lift the system-board assembly out of the chassis.



5 Remove the processor.

Replacing the system board



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NOTE: Your computer's Service Tag is stored in the system board. You must enter the Service Tag in the BIOS setup program after you replace the system board.

NOTE: Replacing the system board removes any changes you have made to the BIOS using the BIOS setup program. You must make the appropriate changes again after you replace the system board.

Procedure

- 1 Replace the processor.
- 2 Align the ports on the system-board assembly with the slots on the chassis and align the system-board assembly in place.
- 3 Replace the nine screws (#6-32x6) that secure the system-board assembly to the chassis.
- 4 Route and connect the cables that you disconnected from the system-board assembly.



NOTE: For information on system-board connectors, see "system-board components".

- 1 Replace the processor liquid-cooling assembly.
- 2 Replace the <u>memory modules</u>.
- **3** Replace the <u>graphics card</u> or <u>multiple graphics cards</u>.

- 4 Replace the <u>top fan</u>.
- 5 Replace the <u>wireless card</u>.
- 6 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- 7 Replace the <u>stability foot</u>.

Removing the handle bars



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Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".

Procedure

1 Remove the seven screws (#6-32x6.5) that secure the rear handle-bar to the left side of the chassis.



2 Remove the seven screws (#6-32x6.5) that secure the rear handle-bar to the right side of the chassis.

3 Press the rear-handle bar to release the securing tab and remove the rear-handle bar.



4 Remove the seven screws (#6-32x6.5) that secure the front handle-bar to the left side of the chassis.



5 Remove the seven screws (#6-32x6.5) that secure the front handle-bar to the right side of the chassis.

6 Press the front-handle bar to release the securing tab and remove the front-handle bar.



7 Remove the seven screws (#6-32x6.5) that secure the bottom handle-bar to the left side of the chassis.



8 Remove the seven screws (#6-32x6.5) that secure the bottom handle-bar to the right side of the chassis.

9 Press the bottom-handle bar to release the securing tab and remove the bottom-handle bar.



Replacing the handle bars



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- 1 Align and place the bottom-handle bar on the slot and snap the bottom-handle bar to the chassis.
- 2 Replace the seven screws (#6-32x6.5) that secure the bottom-handle bar to the left side of the chassis.



3 Replace the seven screws (#6-32x6.5) that secure the bottom-handle bar to the right side of the chassis.



- 4 Align and place the front-handle bar on the slot and snap the front-handle bar to the chassis.
- 5 Replace the seven screws (#6-32x6.5) that secure the front-handle bar to the left side of the chassis.



6 Replace the seven screws (#6-32x6.5) that secure the front-handle bar to the right side of the chassis.



- 7 Align and place the rear-handle bar on the slot and snap the rear-handle bar to the chassis.
- 8 Replace the seven screws (#6-32x6.5) that secure the rear-handle bar to the left side of the chassis.



9 Replace the seven screws (#6-32x6.5) that secure the rear-handle bar to the right side of the chassis.

Post-requisites

1 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".

2 Replace the <u>stability foot</u>.

Removing the front bezel



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Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".
- **3** Remove the <u>handle bars</u>.

- 1 Pull the connector downwards and then disconnect the top tron light-cables from the front bezel.
- 2 Pull the connector downwards and then disconnect the bottom tron light-cables from the front bezel.



- 3 Remove the two screws (6-32x5.2) from inside, securing the front bezel to the left side of the chassis.
- 4 Remove the screw (6-32x5.2) from inside, securing the front bezel to the right side of the chassis.
- 5 Release the tabs from inside the chassis on the right side, securing the front bezel to the chassis.
Pull the front bezel off the chassis.



Replacing the front bezel



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Procedure

- 1 Align the tabs from inside the chassis on the right and left side and place the front bezel and snap it in place.
- 2 Connect the top tron light-cables to the front bezel.
- **3** Connect the bottom tron light-cables to the front bezel.



4 Replace the screw (6-32x5.2) from inside, securing the front bezel to the right side of the chassis.

5 Replace the two screws (6-32x5.2) from inside, securing the front bezel to the left side of the chassis.



Post-requisites

- 1 Replace the <u>handle bars</u>.
- 2 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- **3** Replace the <u>stability foot</u>.

Removing the rear bezel



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Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".
- **3** Follow the procedure from step 1 to step 3 in <u>Removing the handle bars</u> to remove the rear handle bar.

Procedure

- 1 Disconnect the rear I/O accessibility lighting cable from the I/O board.
- 2 Open the securing clip which secures the rear I/O accessibility lighting cable to the chassis.
- 3 Remove the rear I/O accessibility lighting cable through the routing guides on the chassis.



4 Remove the rear I/O accessibility lighting cable through the slot on the chassis.

5 Open the securing clip which secures the rear I/O accessibility lighting cable to the chassis.



- 6 Remove the rear I/O accessibility lighting cable from the routing guides on the chassis.
- 7 Remove the four screws (#6-32x6) that secure the power-supply unit cover to the back of the chassis.
- 8 Lift the power-supply unit cover away from the chassis.



- 9 Remove the four screws (#6-32x6) that secure the rear bezel to the top and bottom of the chassis.
- 10 Remove the screw (M3x5) from inside, that secure the rear bezel to the chassis.
- 11 Release the tabs from inside the chassis on the left side, securing the rear bezel to the chassis.
- 12 Release the tabs from inside the chassis on the right side, securing the rear bezel to the chassis.

13 Remove the rear bezel from the chassis and remove the rear I/O accessibility lighting cable from the slot on the chassis.



Replacing the rear bezel



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Procedure

- 1 Route the rear I/O accessibility lighting cable through the slot on the chassis.
- 2 Align the tabs from inside the chassis on the right side and left side, securing the rear bezel to the chassis and snap it in place.
- 3 Replace the screw (M3x5) from inside, that secure the rear bezel to the chassis.
- 4 Replace the four screws (#6-32x6) that secures the rear bezel to the top and bottom of the chassis.
- 5 Route the rear I/O accessibility lighting cable through the routing guides on the chassis.
- 6 Align and place the power-supply cover on the chassis.
- 7 Replace the four screws (#6-32x6) that secure the power-supply unit to the back of the chassis.
- $\mathbf{8}$ Insert the rear I/O accessibility lighting cable through the slot on the chassis.
- 9 Secure the rear I/O accessibility lighting cable to the chassis using the securing clip.
- 10 Connect the rear I/O accessibility lighting cable to the I/O board.

Post-requisites

- 1 Follow the procedure from step 7 to step 9 in <u>Replacing the handle bars</u> to replace the rear handle bar.
- 2 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- **3** Replace the <u>stability foot</u>.

Removing the base panel



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Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".
- **3** Remove the <u>battery case</u>.
- 4 Remove the <u>hard drive</u> (HDD1).

Procedure

CAUTION: If the front bezel and rear bezel have been removed, place the chassis carefully on a flat surface to avoid damaging the I/O ports.

1 Remove the four screws (#6-32x6) that secure the base panel to the chassis.



2 Remove the three screws (#6-32x6) from inside, securing the base panel to the left side of the chassis.

3 Release the tabs from inside the chassis on the left side, securing the base panel to the left side of the chassis.



Figure 4. Removing the base panel

- 1 tabs (2) 2 screws (3)
- 3 chassis
- 4 Remove the two screws (#6-32x6) from inside, securing the base panel to the right side of the chassis.

5 Release the tabs from inside the chassis on the right side, securing the base panel to the right side of the chassis.



Figure 5. Removing the base panel

- 1 screws (2)
- 3 chassis

2 tabs (2)

6 Remove the base panel from the chassis.



Figure 6. Removing the base panel

1 base panel

2 chassis

Replacing the base panel



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Procedure

- 1 Align the tabs from inside the chassis on the right side and left side, securing the base panel to the chassis and snap it in place.
- 2 Replace the two screws (#6-32x6) from inside, securing the base panel to the right side of the chassis.
- 3 Replace the three screws (#6-32x6) from inside, securing the base panel to the left side of the chassis.
- 4 Replace the four screws (#6-32x6) that secure the base panel to the chassis.

Post-requisites

- 1 Replace the <u>hard drive</u> (HDD1).
- 2 Replace the <u>battery case</u>.
- 3 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- 4 Replace the <u>stability foot</u>.

Removing the top tron-lighting cable



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Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".
- **3** Remove the <u>top fan</u>.
- 4 Remove the <u>handle bars</u>.
- **5** Remove the <u>front bezel</u>.
- **6** Remove the <u>rear bezel</u>.
- 7 Remove the <u>base panel</u>.

Procedure

- 1 Disconnect the top tron-lighting cables from the logo board.
- 2 Remove the top tron-lighting cables from the routing-guides on the chassis.



3 Peel the tape that secures the top tron-lighting cables to the chassis and lift the top tron-lighting cables.



Replacing the top tron-lighting cable



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Procedure

- 1 Align and place the top tron-lighting cables on the chassis.
- 2 Adhere the tape that secures the top tron-lighting cables to the chassis.
- 3 Route the top tron-lighting cables through the routing-guides on the chassis.
- 4 Connect the top tron-lighting cables to the logo board.

Post-requisites

- 1 Replace the <u>base panel</u>.
- 2 Replace the <u>rear bezel</u>.
- **3** Replace the <u>front bezel</u>.
- 4 Replace the <u>handle bars</u>.
- **5** Replace the <u>top fan</u>.
- 6 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- 7 Replace the <u>stability foot</u>.

Removing the bottom tron-lighting cable



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Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".
- **3** Remove the <u>top fan</u>.
- 4 Remove the <u>PCI fan</u>.
- 5 Remove the <u>handle bars</u>.
- **6** Remove the <u>front bezel</u>.
- 7 Remove the <u>rear bezel</u>.
- 8 Remove the <u>base panel</u>.

Procedure

- 1 Disconnect the bottom tron-lighting cables from the logo board.
- 2 Open the securing clip which secures the bottom tron-lighting cables to the chassis.
- 3 Remove the bottom tron-lighting cables from the routing guide on the chassis.



4 Remove the bottom tron-lighting cables from the slot on the chassis.



Replacing the bottom tron-lighting cable



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Procedure

- 1 Route the bottom tron-lighting cables through the slot on the chassis.
- 2 Route the bottom tron-lighting cables through the routing guide on the chassis.
- 3 Secure the bottom tron-lighting cables to the chassis using the securing clip.
- 4 Connect the bottom tron-lighting cables to the logo board.

Post-requisites

- 1 Replace the <u>base panel</u>.
- 2 Replace the <u>rear bezel</u>.
- **3** Replace the <u>front bezel</u>.
- 4 Replace the <u>handle bars</u>.
- 5 Replace the <u>PCI fan</u>.
- 6 Replace the <u>top fan</u>.
- 7 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- 8 Replace the <u>stability foot</u>.

Removing the antenna cables



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Prerequisites

- 1 Remove the <u>stability foot</u>.
- 2 Remove the left and right side-panels. See "<u>Removing the side panels</u>".
- **3** Remove the <u>handle bars</u>.
- 4 Remove the graphics card.
- 5 Remove the <u>wireless card</u>.
- 6 Remove the <u>front bezel</u>.
- 7 Remove the <u>rear bezel</u>.

Procedure

- 1 Lay the chassis on the right side.
- 2 Disconnect the antenna cables from the wireless card.
- **3** Remove the antenna cables from the routing guide on the chassis.
- 4 Slide the antenna cables through the slot on the chassis.



- 5 Turn the chassis over.
- **6** Remove the antenna cables from the routing guide on the chassis.

7 Slide the antenna cable through the slot on the chassis.



- 8 Turn the chassis over.
- 9 Remove the antenna cables from the routing guide on the chassis and slide the antenna cable through the slot on the chassis.



- 10 Peel the tape that secures the antenna cables to the chassis.
- 11 Remove the six screws (#6-32x6) that secure the antenna cables to the chassis.

12 Pull the antenna cables from the slot on the chassis and remove.



Replacing the antenna cables



WARNING: Before working inside your computer, read the safety information that shipped with your computer and follow the steps in <u>Before working inside your computer</u>. After working inside your computer, follow the instructions in <u>After working inside your computer</u>. For more safety best practices, see the Regulatory Compliance home page at <u>www.dell.com/regulatory_compliance</u>.

Procedure

- 1 Place the antenna cables in place and slide the antenna cables through the slot on the chassis.
- 2 Replace the six screws (#6-32x6) that secure the antenna cables to the chassis.
- 3 Adhere the tape that secures the antenna cables to the chassis.
- 4 Route the antenna cable through the slot on the chassis and then through the routing guides on the chassis.
- 5 Turn the chassis over.
- **6** Route the antenna cable through the slot on the chassis.
- 7 Route the antenna cables through the routing guides on the chassis.
- 8 Turn the chassis over.
- 9 Route the antenna cable through the slot on the chassis.
- **10** Route the antenna cables through the routing guide on the chassis.
- 11 Connect the antenna cables from the wireless card.

Post-requisites

- 1 Replace the <u>rear bezel</u>.
- 2 Replace the <u>front bezel</u>.
- **3** Replace the <u>wireless card</u>.
- 4 Replace the graphics card.
- **5** Replace the <u>handle bars</u>.
- 6 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- 7 Replace the <u>stability foot</u>.

Device drivers

Intel Chipset Software Installation Utility

In the Device Manager, check if the chipset driver is installed. Install the Intel chipset updates from <u>www.dell.com/support</u>.

Video drivers

In the Device Manager, check if the video driver is installed. Install the video driver update from <u>www.dell.com/support</u>.

Intel Serial IO driver

In the Device Manager, check if the Intel Serial IO driver is installed. Install the driver updates from <u>www.dell.com/support</u>.

Intel Trusted Execution Engine Interface

In the Device Manager, check if the Intel Trusted Execution Engine Interface driver is installed. Install the driver update from <u>www.dell.com/support</u>.

Intel Virtual Button driver

In the Device Manager, check if the Intel Virtual Button driver is installed. Install the driver updates from <u>www.dell.com/support</u>.

Wireless and Bluetooth drivers

In the Device Manager, check if the network card driver is installed. Install the driver updates from <u>www.dell.com/support</u>. In the Device Manager, check if the Bluetooth driver is installed. Install the driver updates from <u>www.dell.com/support</u>.

System setup

NOTE: Depending on the computer and its installed devices, the items listed in this section may or may not be displayed.

BIOS overview



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CAUTION: Unless you are an expert computer user, do not change the settings in the BIOS Setup program. Certain changes can make your computer work incorrectly.

NOTE: Before you change BIOS Setup program, it is recommended that you write down the BIOS Setup program screen information for future reference.

Use the BIOS Setup program for the following purposes:

- Get information about the hardware installed in your computer, such as the amount of RAM and the size of the hard drive.
- Change the system configuration information.
- Set or change a user-selectable option, such as the user password, type of hard drive installed, and enabling or disabling base devices.

Entering BIOS setup program

- 1 Turn on (or restart) your computer.
- 2 During POST, when the DELL logo is displayed, watch for the F2 prompt to appear, and then press F2 immediately.

NOTE: The F2 prompt indicates that the keyboard is initialized. This prompt can appear very quickly, so you must watch for it, and then press F2. If you press F2 before the F2 prompt, this keystroke is lost. If you wait too long and the operating system logo appears, continue to wait until you see the desktop. Then, turn off your computer and try again.

Navigation keys

NOTE: For most of the System Setup options, changes that you make are recorded but do not take effect until you restart the system.

Keys	Navigation	
Up arrow	Moves to the previous field.	
Down arrow	Moves to the next field.	
Enter	Selects a value in the selected field (if applicable) or follow the link in the field.	
Spacebar	Expands or collapses a drop-down list, if applicable.	
Tab	Moves to the next focus area.	
	NOTE: For the standard graphics browser only.	

Esc

Moves to the previous page until you view the main screen. Pressing Esc in the main screen displays a message that prompts you to save any unsaved changes and restarts the system.

Boot Sequence

Boot Sequence allows you to bypass the System Setup-defined boot device order and boot directly to a specific device (for example: optical drive or hard drive). During the Power-on Self Test (POST), when the Dell logo appears, you can:

- Access System Setup by pressing F2 key
- Bring up the one-time boot menu by pressing F12 key

The one-time boot menu displays the devices that you can boot from including the diagnostic option. The boot menu options are:

- Removable Drive (if available)
- STXXXX Drive

NOTE: XXX denotes the SATA drive number.

- Optical Drive (if available)
- SATA Hard Drive (if available)
- Diagnostics

NOTE: Choosing Diagnostics, will display the ePSA diagnostics screen.

The boot sequence screen also displays the option to access the System Setup screen.

System setup options

NOTE: Depending on your computer and its installed devices, the items listed in this section may or may not appear.

Table 3. System setup options—Main menu

Main	
BIOS Information	
BIOS Version	Displays the BIOS version number.
Build Date	Displays the BIOS release date.
Product Information	
Product Name	Displays the product name. Default: Alienware Area-51 R7.
Set Service Tag	Allows you to enter the service tag of your computer.
Asset Tag	Displays the asset tag of your computer.
EC Information	
EC Firmware Version	Displays the Embedded Controller firmware version.
Memory Information	
Total Memory	Displays the total computer memory installed.
Memory Available	Displays the amount of memory available on the computer.
Memory Technology	Displays the type of memory technology used.
Memory Speed	Displays the memory speed.
CPU Information	
Processor Type	Displays the processor type
Processor ID	Displays the processor identification code.
CPU Speed	Displays the CPU speed.
Cache L2	Displays the processor L2 cache size.
Cache L3	Displays the processor L3 cache size.

Main

Advanced

Discrete Graphics 1	Displays the first discrete graphics installed on your computer.
Discrete Graphics 2	Displays the second discrete graphics installed on your computer.
Discrete Graphics 3	Displays the third discrete graphics installed on your computer.
Device Information	
First HDD	Displays the first HDD device information.
SATA ODD	Displays the SATA ODD device information.
Second HDD	Displays the second HDD device information.
mSATA Device	Displays the mSATA device information.
M.2 PCIe SSD	Displays the M.2 PCIe SSD device information.
System Date	Displays the current date in mm/dd/yyyy format.
System Time	Displays the current time in hh:mm:ss format.

Table 4. System setup options—Advanced menu

Advanced BIOS Features BIOS Recovery via Hard Drive Allows you to store the recovery image file on the primary hard drive. Default: Enabled. **BIOS Auto-Recovery** Enable the user to recover from certain corrupted BIOS conditions from a recovery file on the user primary hard drive. Default: Enabled Always Perform Integrity Check Allows you to perform the Integrity check. Default: Enabled **Integrated Devices** Front USB Ports Allows you to enable or disable the front USB ports. Default: Disabled. Rear USB Ports Allows you to enable or disable the rear USB ports. Default: Disabled. HD Audio Allows you to enable or disable the integrated audio controller. Default: Enabled. Integrated NIC1/Wireless LAN Allows you to enable or disable the NIC1. Default: Enabled. Integrated NIC2 Allows you to enable or disable the NIC2. Default: Enabled. Pxe Option Allows you to enable or disable the boot option for legacy network devices. Default: Disabled. SATA Operation Allows you to configure the operating mode of the integrated SATA hard drive controller. Default: AHCI PCIE GEN3 Allows you to enable or disable the PCIE GEN3. Default: Enabled. **Power Management Setup** AC Recovery Sets what action the computer takes when power is restored. Default: Last State.

lvanced	
Deep Sleep Control	Allows you to define the controls when Deep Sleep is enabled. Default: Enabled in S5 Only.
Auto Power On	Enable to set the computer to turn on automatically every day or on a preselected date and time. This option can be configured only if the Auto On Time is set to Everyday, Weekdays, or Selected Days. Default: Disabled.
Numlock Key	Enable or disable Numlock. Default: Enable Numlock.

Table 5. System setup options—OC menu

OC	
AMD CPU	Allows you to set OC mode and Custom Pstate0 for the CPU.
AMD Memory	Allows you to set the overclocking and adjust MEM VDDIO,

Table 6. System setup options—Security menu

rity	
Unlock Setup	Displays if the setup status is unlocked.
Admin Password	Allows you to set the administrator password. The administrator password controls access to the system setup utility.
System Password	Allows you to set the system password. The system password controls access to the computer at boot.
HDD Password Status	Displays if the HDD password is clear or set. Default: Not set.
HDD1 Password Status	Displays if the HDD password is clear or set. Default: Not set.
HDD2 Password Status	Displays if the HDD password is clear or set. Default: Not set.
HDD3 Password Status	Displays if the HDD password is clear or set. Default: Not set.
Password Change	Allows you to permit or deny system password or HDD password changes. Default: Permitted
Computrace	Enable or disable the BIOS module interface of the optional Computrace Service from Absolute Software.
HDD protection	Allows you to set, change, or delete the hard-disk drive password. Default: Disabled.
Firmware TPM	Enable or disable the firmware TPM. Default: Enabled.
UEFI Firmware Capsule Updates	Enable or disable BIOS updates through UEFI capsule update packages. Default: Enabled.

Boot	
Boot Configuration	
Wait for 'F1' If Error	Allows you to enable or disable the F1 screen. Default: All, but KB.
Secure Boot Control	Allows you to enable or disable the secure boot control. Default: Disabled.
Load Legacy OPROM	Default: Enabled.
Set Boot Priority	
Boot List Option	Allows you to select the boot list option. Default: Legacy
USB Boot Support	Allows you to enable or disable USB Boot support. Default: Enabled.
1st Boot	Allows you to enable or disable the 1st boot device. Default: Hard Disk.
2nd Boot	Allows you to enable or disable the 2nd boot device. Default: USB Hard Disk.
3rd Boot	Allows you to enable or disable the 3rd boot device. Default: CD/DVD.
4th Boot	Allows you to enable or disable the 4th boot device. Default: Floppy.
5th Boot	Allows you to enable or disable the 5th boot device. Default: Network.

Table 8	. System	setup	options-	-Exit menu
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Save & Exit		
Save Changes and Reset	Allows you to exit system setup and save your changes.	
Discard Changes and Reset	Allows you to exit system setup and load previous values for all system setup options.	
Restore Defaults	Allows you to load default values for all system setup options.	

Clearing CMOS Settings

MARNING: Before working inside your computer, read the safety information that shipped with your computer and follow the steps in <u>Before working inside your computer</u>. After working inside your computer, follow the instructions in <u>After working inside your computer</u>. For more safety best practices, see the Regulatory Compliance home page at <u>www.dell.com/regulatory_compliance</u>.

NOTE: The computer must be disconnected from the electrical outlet to clear the CMOS setting.

1 Lay the system on the right side.

- 2 Remove the <u>stability foot</u>.
- **3** Remove the left and right side-panels. See "<u>Removing the side panels</u>".
- 4 Locate the CMOS jumper (CMOS_CLR) on the system board. See "system-board components".
- **5** Remove the jumper plug from pins 2 and 3.
- 6 Fix it on pins 1 and 2.
- 7 Wait for approximately five seconds to clear the CMOS setting.

8 Remove the jumper plug from pins 1 and 2 and replace it on pins 2 and 3.



- 9 Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- **10** Replace the <u>stability foot</u>.

Clearing Forgotten Passwords

- WARNING: Before working inside your computer, read the safety information that shipped with your computer and follow the steps in <u>Before working inside your computer</u>. After working inside your computer, follow the instructions in <u>After working inside your computer</u>. For more safety best practices, see the Regulatory Compliance home page at <u>www.dell.com/regulatory_compliance</u>.
- 1 Lay the chassis on the left side.
- 2 Remove the <u>stability foot</u>.
- 3 Remove the left and right side-panels. See "<u>Removing the side panels</u>".
- 4 Locate the password reset jumper (PW_CLR) on the system board. See "system-board components".
- **5** Remove the jumper plug from pins 2 and 3.
- 6 Fix it on pins 1 and 2.
- 7 Wait for approximately five seconds to clear the password setting.

8 Remove the jumper plug from pins 1 and 2 and replace it on pins 2 and 3.



- **9** Replace the left and right side-panels. See "<u>Replacing the side panels</u>".
- **10** Replace the <u>stability foot</u>.

Troubleshooting

Flashing the BIOS

You may need to flash (update) the BIOS when an update is available or when you replace the system board. Follow these steps to flash the BIOS:

- 1 Turn on your computer.
- 2 Go to <u>www.dell.com/support</u>.
- 3 Click Product support, enter the Service Tag of your computer, and then click Submit.

NOTE: If you do not have the Service Tag, use the auto-detect feature or manually browse for your computer model.

- 4 Click Drivers & downloads → Find it myself.
- **5** Select the operating system installed on your computer.
- 6 Scroll down the page and expand **BIOS**.
- 7 Click **Download** to download the latest version of the BIOS for your computer.
- 8 After the download is complete, navigate to the folder where you saved the BIOS update file.
- 9 Double-click the BIOS update file icon and follow the instructions on the screen.

Flashing BIOS (USB key)

- 1 Follow the procedure from step 1 to step 7 in "Flashing the BIOS" to download the latest BIOS setup program file.
- 2 Create a bootable USB drive. For more information see the knowledge base article <u>SLN143196</u> at <u>www.dell.com/support</u>.
- 3 Copy the BIOS setup program file to the bootable USB drive.
- 4 Connect the bootable USB drive to the computer that needs the BIOS update.
- 5 Restart the computer and press F12 when the Dell logo is displayed on the screen.
- 6 Boot to the USB drive from the One Time Boot Menu.
- 7 Type the BIOS setup program filename and press Enter.
- 8 The **BIOS Update Utility** appears. Follow the instructions on the screen to complete the BIOS update.

Enhanced Pre-Boot System Assessment (ePSA) diagnostics

CAUTION: Use the ePSA diagnostics to test only your computer. Using this program with other computers may cause invalid results or error messages.

The ePSA diagnostics (also known as system diagnostics) performs a complete check of your hardware. The ePSA is embedded with the BIOS and is launched by the BIOS internally. The embedded system diagnostics provides a set of options for particular devices or device groups allowing you to:

- Run tests automatically or in an interactive mode
- Repeat tests

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- Display or save test results
- Run thorough tests to introduce additional test options to provide extra information about the failed device(s)
- · View status messages that inform you if tests are completed successfully
- · View error messages that inform you of problems encountered during testing

NOTE: Some tests for specific devices require user interaction. Always ensure that you are present at the computer terminal when the diagnostic tests are performed.

Running the ePSA diagnostics

- 1 Turn on your computer.
- 2 As the computer boots, press the F12 key as the Dell logo appears.
- 3 On the boot menu screen, select the **Diagnostics** option.
- 4 Click the arrow at the bottom left corner. Diagnostics front page is displayed.
- 5 Click the arrow in the lower-right corner to go to the page listing. The items detected are listed.
- **6** To run a diagnostic test on a specific device, press Esc and click **Yes** to stop the diagnostic test.
- 7 Select the device from the left pane and click **Run Tests**.
- 8 If there are any issues, error codes are displayed. Note the error code and validation number and contact Dell.

Diagnostics

The following table shows different beep codes and what they indicate. Table 9. Diagnostics

Beep code	Problem description
1	Motherboard: BIOS ROM failure
2	No Memory/RAM detected
3	Chipset error
4	Memory or RAM failure
5	CMOS battery failure
6	Video card/chip failure

Flea power release

Flea power is the residual static electricity that remains on the computer even after it has been powered off and the battery has been removed. The following procedure provides the instructions on how to conduct flea power release:

- 1 Turn off your computer.
- 2 Disconnect the power adapter from your computer.
- **3** Press and hold the power button for 15 seconds to drain the flea power.
- 4 Connect the power adapter to your computer.
- 5 Turn on your computer.